

**COMPLAINT FORMAT FOR HDFC BANK CUSTOMERS ONLY
FOR ATM TRANSACTIONS**

(For other Bank cards, Please contact your bank)



We understand your world

The Branch Manager

HDFC Bank Ltd.

_____ (Name of the Branch)*
_____ (Name of the City)

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|--|---|
| 1. | Customer Information: (HDFC Bank Customers only) Name of the Customer : Account No. : Debit Card / ATM Card No. : |
| 2. | ATM Information: ATM ID/ Location, If ID is not available : Name of the ATM & Bank |
| 3. | Nature of the Complaints a) Complaint relating to Cash withdrawal <ul style="list-style-type: none">• Amount requested for withdrawal : [Rs.]• Amount actually disbursed at ATM : [Rs.]• Amount to the account debited : [Rs.]• Date of transaction : [mm/dd/yy]• Time of transaction : [] b) Card Capture by ATM : [] c) Other complaints : |
| Date: mm/dd/yy Signature of the Card Holder Contact Tel/Mobile No. | |

* (Name of the bank branch where cardholder account is maintained which is linked to the ATM card)